

BERN TOWNSHIP



in the news.....

WINTER 2018

2017 in Review

Hello and welcome to the year 2018. Every New Year brings a refreshing start with a new outlook and the hope for good things.

Bern Township wishes for you a happy, healthy and pleasantly memorable 2018.

The political landscape at the higher levels of government was very active and polarizing in 2017. While all that excitement was taking place, Bern Township continued to quietly serve our residents and businesses in the best fashion that we could.

This newsletter will explain the township's productivity and accomplishments during 2017. We remain committed to serve and protect the community in the most economical fashion. The Police Department, Road Department, Emergency Management Committee, Greenfields Fire Company, Solid Waste Commission, Planning Commission, Zoning Hearing Board, Agricultural Security Commission, Municipal Authority and the Board of Supervisors made accomplishments in 2017 to serve you. We thank those who volunteer their personal time for the benefit of our community. Your efforts are greatly appreciated.

We traveled through challenges during the year and will share those with you. In the end, we hope that you consider this a strong and good community to live in, and that you are proud of Bern Township's accomplishments.

For those of you who are new to Bern Township, residents and businesses, we welcome you to the community. Contact us if you should have any questions or concerns that we may be able to help you resolve. By working together, we can continue to make Bern Township a great place to be. ❖

Leesport Historical Society

The Leesport Area Historical Society is a group dedicated to preserving and sharing the history in our local area...the Schuylkill Valley School District. We would like to invite you to become a part of our organization. We meet on the fourth Monday of most months at Bethany EC Church, 308 Main St., Leesport at 7:30 pm. where alternating months, various historical programs are featured. The society also sponsors a few community events for all. We hope you will consider coming out and meeting us! For more information please call 610-926-6600 and leave a message or check our website: www.leesporthistory.org ❖

Please help to support your newsletter by purchasing ad space. Please call 610-926-2267 for information. We thank the businesses that have supported your newsletter

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BERN TOWNSHIP

1069 Old Bernville Road
Reading, PA 19605

Hours: Mon-Thur 8:30 am to 4:30 pm

Fri - 8:30 am to 12 pm

Phone: (610) 926-2267

Fax: (610) 926-9028

www.berntownship.org

TOWNSHIP SUPERVISORS

Lucille M. Brady	610-376-5039
James Dailey	610-926-1941
Irene Reed	610-926-7621
Jeff Thompson	610-371-9411
Boyd C. Wagner	610-372-2121

SUPERVISORS MEETING

1st Tuesday of the Month - 7:00 pm

Township Staff

Brian Potts	Manager
Diane DeJesus	Secretary / Treasurer
Wesley Waugh	Chief of Police
Steve Edwards	Assistant Road Foreman

Township Contacts

LTL Consultants 610-987-9290	Building Inspector / Zoning Officer
Lori Hozza 610-916-9919	Municipal Authority
Jamie Neuin 610-916-8955	Tax Collector
Berks Envirotech 610-375-7640	Sewage Officer
Kevin Hinkle 484-335-3289	Emergency Management

Non-Emergency for Police, Fire, Rescue & Medical
610-655-4911

Township Monthly Meetings

Planning Commission	2nd Tuesday at 7:30 pm
Municipal Authority	4th Wednesday at 7:00 pm
Solid Waste Commission	2nd Wednesday in Mar. & Sept. at 7:00 pm
Zoning Hearing Board	Meeting dates as needed
Recreation Board	Meeting dates as needed

POLLING PLACES

1st Precinct	Bern Township Municipal Building
2nd Precinct	Ontelaunee Grange Hall
3rd Precinct	Greenfields Fire Co. Social Hall

TRASH COLLECTION INFO

Bern Township Trash Collection Districts:

Greenfields / Riveredge Acres

Orchard Hill Area

(West Leesport & Rick Road)

Bern Manor Area

(Prison Road, Kercher & Mull Ave, Burdan Drive)

Willows Area

(Cathy & Christina Drive, Almark Way)

Northwest Area

(Ziegler, Park Roads, Brossman Court)

About Bern Trash Collections:

Every week - six (6) 35 gallon bags or cans per household, one (1) bulk item per week allowed

NO items containing Freon, automotive tires, hazardous waste or construction material

Collection Dates:

March 2, 9, 16, 23, 30; April 6, 13, 20, 27;

May 4, 11, 18, 25; June 2, 8, 15, 22, 29;

July 7, 13, 20, 27; Aug. 3, 10, 17, 24, 31;

Sept. 8, 14, 21, 28; Oct. 5, 12, 19, 26

Visit www.berntownship.org to view the 2018 trash flyer

CALL 610-926-2267 the day of collection to report a missed trash collection - messages can be left on the answering machine until midnight

RECYCLING COLLECTION INFO

About Bern Recycling Collections:

Every other week

DO NOT USE PLASTIC BAGS!

*Place clear, brown and green glass containers, plastic, tin, Bi-metal and aluminum cans in recycling container. Place newspapers in paper bags or bundle. Cut cardboard and place in paper bags or bundle. **Items NOT collected for recycling:** paint cans, tires, batteries or large appliances.*

Collection Dates:

March 1, 15, 29; April 12, 26; May 10, 24;

June 7, 21; July 6, 19; Aug. 2, 16, 30;

Sept. 13, 27; Oct. 11, 25

Visit www.berntownship.org to view the 2018 recycling flyer

CALL 610-926-2267 the day of collection to report a missed recycling collection - messages can be left on the answering machine until midnight

Visit www.berntownship.org to view the 2018 leaf and yard waste flyer

2017 in Review

Greenfields Fire Company

The all-volunteer staff of the Greenfields Fire Company responded to 376 calls during 2017. June was the busiest month of the year with 35 calls.

Sadly, former Deputy Chief Steve Keppley passed away during the year. Steve was very active with the fire company until retiring in 2010. He will be missed.

The fire company responded to various calls for help, including vehicle accidents on Route 183, vehicle fires on Aviation Road and at a Leisz's Bridge Road business, structure fires at the Berks Heim and Evans Food, a brush fire along West Leesport Road and a car accident at the former Joey Peeps.

The company remained vigilant with their drill practices during the year including the participation in the Reading Airport Triannual Emergency Drill.

Firefighter Dylan Heckman was appointed to the Lieutenant position of the Bern Township Fire Police. We congratulate Dylan on his new position and wish him well in his new assignment. Also, three new Fire Police were sworn in during the year. Richard East, William Valeriano and Charlotte Valeriano joined the ranks.

In usual fashion, the Greenfields Fire Company gave Santa's reindeer the day off on December 9 while they gave Santa a ride through the neighborhoods on their fire truck to the delight of all.

Finally, Greenfields Fire Company is always looking for new volunteers for the fire company. If you think you might be interested in learning how to fight fires, serve your community and join a second family, visit the fire station on Route 183 at the airport, or call 610-374-9283 and leave a message, or email the Chief at bfisher@greenfields55.com ❖

Bern Township Committees

The various Bern Township Committees met during the year to conduct business on behalf of the township.

Zoning Hearing Board

The Zoning Hearing Board reviewed five projects during 2017. The Board rendered decisions on the Acadia Healthcare facility, AT&T Mobility cell tower, Bulk Chemicals, Stor4U facility and the Wawa food market.

Planning Commission

The Planning Commission met 11 times through the year to review Land Development and Subdivision Plans to make recommendations to the Board of Supervisors. The Commission reviewed four minor residential subdivision projects. The commercial projects receiving a recommendation of approval were Bulk Chemicals and Wawa food market. The Commission also reviewed



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plans for Acadia Behavioral Healthcare and the Berks County Industrial Development Authority Park.

Solid Waste Advisory Commission

The Solid Waste Advisory Commission met twice through the year to discuss current recycling and trash collection practices and review how the Spotted Lanternfly might affect leaf and yard waste operations.

The township received a DEP Recycling Performance Grant award of \$15,964.00 for our 2015 recycling efforts. This was slightly more than our 2014 grant award. The township completed and submitted the 2016 Recycling Performance Grant application to DEP for 2,082 tons of recycled material. This amount is 262 tons less than 2015.

The township curbside recycling program collected a total of 322.93 tons of material in 2017. This was approximately 7.75 tons more than 2016's amount (315.18 tons).❖

Berks County Recycling News:

www.co.berks.pa.us/swa

Electronic Waste & Tire Recycling:

Tuesdays, Thursdays & Saturdays

8:00 am to Noon

Fees apply for tires

County Recycling Center

1316 Hilltop Road, Bern Township

Household Hazardous Waste Collection Dates:

8:00 am to 2:00 pm rain or shine

April 14, 2018

Governor Mifflin Intermediate School

October 20, 2018

Berks County Agricultural Center

Paper Shredding:

8:00 am to 2:00 pm rain or shine

April 21, 2018

Governor Mifflin Intermediate School

October 13, 2018

Berks County Agricultural Center

2017 in Review

Road Department

The road department remained busy in 2017 by completing road renovation projects, replacing storm pipes, attending training classes and completing two in house repair projects on truck equipment. This work is in addition to their usual responsibilities, including leaf and yard waste collection, drop-off center material management, respond to PA One Call markings, patch potholes, mow vegetation along roadways, maintain the township lawn and soccer field, general facility building repairs, street sweeping, clean storm drains, plow snow and salt, repair signage, trim trees, paint lane lines, arrows and stop bars at intersection and service the road and police department equipment.

Portions of Washington Road, Van Reed Road and Old Bernville Road were re-surfaced by the road department using their trusty paving machine. Badly cracked and cratered roadway areas were made to be smooth again.

Two storm drainage pipes were replaced on Fairview Drive in preparation for the 2017 road project. Preparations for a Greenfields storm pipe project were made near the end of 2017.

The department continued to receive training during the year for their task. Classes included plow maintenance, asphalt maintenance and PA One Call training. The department members also attended and participated in the Berks County Public Works meetings during the year.

The department saved taxpayers money during the year by repairing equipment in-house. We became aware of an almost completely rusted and rotted truck box on one of our utility trucks. The supports under the bed had just about completely rusted through. A quote from a local mechanic was received at a cost of \$5,500.00 for the repairs. The department members purchased the material and parts necessary to reconstruct the truck box for \$900.00 and repaired the truck to a like new condition. The other utility truck suffered a damaged snow plow mount during the large storm at the beginning of the year. A quote of \$6,079.00 was received for the plow mount repairs. The road department purchased the materials for \$350.00 to make the repairs to the truck to allow the mounting of plows again.

The 2017 Road Project was completed \$18,521.00 under budget at a total cost of \$256,018.00. The project included repaving Peach Blossom Lane, Hillview Circle, Fairview Drive between McCoy Lane and White Oak Lane, White Oak Lane between Fairview Drive and Possum Lane and Possum Lane between White Oak Lane and Fairview Drive. For the first time in Bern Township a new material, Warm Mix Asphalt, was

used for the road project. There were some challenges with this material that were realized and addressed.

Since 2008, a total of 32 roads consisting of 13.42 miles, have been repaved, not including seal coat applications.

The road foreman prepared bid specs for the 2018 road project to repave West Leesport Road between Cross Keys Road and Peach Blossom Lane, and to seal coat the entire length of Palisades Drive.

The road department will continue to replace storm pipes, repave roads and make repairs to the Palisades Road bridge in 2018. ❖

Board of Supervisors / Administration

All taxes and fees will not be increased in 2018 as a balanced General Fund Budget of \$3,898,340.00 was drafted and adopted that does not require a tax increase. Trash, recycling, fire protection, capital improvement and street light fees will remain the same as in 2017. The township continues to monitor our expected revenues and expenses to our actual revenues and expenses on a monthly basis.

The Board approved the hiring of Stacey Goss as a part time secretary from a pool of 46 applicants. We welcome Stacey to our staff. We are confident that Stacey will serve our community very well and hope that her career at Bern Township is enjoyable.

The Five Year Financial and Capital Improvement Plans were updated. The capital improvement projects were quantified and estimated for costs. Future revenue projections based on updated speculative developments were studied for real estate and ancillary taxes. An in-depth analysis of potential revenue and operational cost increases were also analyzed. An updated study of non-taxable land in the township revealed that \$764,733.32 would be received if the land was taxable. Due to these demographics, the township continues to find ways to economize and reduce costs through doing work in house or finding more efficient solutions to our operations. We requested our insurances in 2017 to recognize a savings of \$34,967.00. The total dollars saved since 2006 is now at \$3,668,981.96.

Legislation was drafted and approved for the Washington Road 25 MPH Speed Limit Ordinance, the Medical Marijuana and the Town Center Overlay District zoning regulations.

Administrative staff attended a total of 40 free and 7 paid webinars / seminars on subjects including stormwater, Affordable Care Act, weather forecasting, FEMA training, emergency management training, underground pipeline safety training, budgeting, Fiscal Management Strategies, capital

2017 in Review

asset management, economic forecasts, leadership training, road winter maintenance, medical marijuana zoning state regulations, municipal records management, spotted lanternfly informational seminars and attended the Pennsylvania Economy League presentation of Communities in Crisis study.

Township staff served on a three member panel to facilitate discussion to educate other municipalities on how to implement and manage stormwater programs and also served on a five member panel to facilitate discussion with state and federal officials on the stormwater regulation's impacts and effects on local governments and businesses.

The Board of Supervisors signed a new five year contract with the road department beginning January 1, 2018. The Supervisors also updated and approved the township employee safety manual. A police department hiring and promotion plan was approved by the Board for the planned retirements of Detective Sergeant Michael Hoffert and Sergeant Brian Strand in 2018.

The township communicated to residents via email blasts on topics such as trash and recycling collection, recycling tips, snow emergencies, dog law enforcement and license check, the spotted lanternfly, road construction and detour route notices and the Police Citizen Academy.

Please contact the township office if you would like to be added to our email address list.

Efforts began in 2017 to study, design and develop a walking trail behind the Reading Airport along the Schuylkill River. The trail would be located between Aviation Road / Leiscz's Bridge Road and the Schuylkill River. The approximate trail length will be a little over one mile. The development of this trail is through a cooperative effort between the Berks County Industrial Development Authority and Bern Township.

Staff projects for 2018 include the continued work to create the walking trail, improve our stormwater program, plan and undertake capital improvement projects to our physical plant, continue our financial planning and monitor our revenues and expenses. ❖

Emergency Management Committee

The township Emergency Management Committee made an unsuccessful attempt to secure temporary structures and / or funding for Union Fire Company and Northern Berks EMS to house a fire truck and ambulance on the Bern Township side of the Schuylkill River while the Wall Street Bridge is closed for replacement. A resource request was prepared and submitted to the Berks County

Department of Emergency Services. Berks County approved the submission of the request to PEMA. We thank Berks County DES for their assistance and support through this process. Unfortunately PEMA could not help us with our request.

A \$15,000 grant application was prepared and submitted to the State of Pennsylvania to fund a temporary structure. The grant application was not successful. The bridge committee members included Bern Township, Leesport Borough, Northern Berks EMS, Western Berks Ambulance, Bern Township Emergency Management, Union Fire Company, Mount Pleasant Fire Company, Greenfields Fire Company, Bern Township Police and Northern Berks Police.

Exercises and training opportunities were offered during the year. Staff again participated in the Penn State Health Mass Casualty / Surge Emergency exercise. Staff also attended an underground pipeline safety training session that included tabletop exercises for a pipeline emergency. This was very appropriate for us as these facilities exist in Bern Township. The Bern Township Police, Greenfields Fire Company and other first responders participated in the Reading Airport triennial emergency exercise.

The township Emergency Operations Plan, including the Notification and Resource Manual, was updated during the year. The Continuity of Operations Plan was also updated for all township departments.

The crown jewel accomplishment of the year was the development of the "Bern Township Guide to Emergency Preparedness". This guide is available on our website and was created through the efforts of Kevin Hinkle, student Ms. Christina Pareja and the Thomas Jefferson University. We are very appreciative of the hard work that went into the creation of the guide that will be instrumental in helping our community become stronger by knowing how to plan for an emergency and what to do during an emergency to increase chances of survival. We encourage you to visit the township website and access the guide.

The Emergency Management Committee will update & improve operations plans during 2018 and work on a 10 year strategic plan. ❖

Planning Commission Alternates Needed

The Planning Commission plays a crucial role in shaping the future of the community. Considering the future of the community and developing plans to guide

(Continued on Page 6)

2017 in Review

2017 Finances

The township's General Fund income for the year totaled \$3,395,971. This amount is \$102,163 (3%) more than 2016. The following is a breakdown of the General Fund revenue amounts for 2017:

Real Estate Tax	\$1,445,600	43%
Act 511 Tax	\$1,345,105	40%
Permits & Licenses	\$147,263	5%
Fines	\$43,343	1%
Charges for Service	\$106,315	3%
State Pension Aid	\$133,059	4%
Gov't Revenue	\$80,728	2%
Reimbursements	\$41,103	1%
Police Services	\$53,455	1%

The General Fund expenses for the year came in at \$3,366,770. This amount is \$133,393 (4%) more than the expenses for 2016. The following is a breakdown of the township's General Fund expenses for 2017:

General Government	\$377,693	11%
Debt Service	\$4,336	0%
Fire Companies	\$42,450	1%
Police Protection	\$1,175,518	35%
Building Inspections	\$52,738	2%
Roads & Highways	\$524,314	16%
Recycling Center	\$36,100	1%
Pensions	\$327,030	10%
Insurances	\$776,141	23%
Equipment Escrow	\$50,450	1%

The general fund tax amount will remain at 2016 levels. The breakdown of the total 3.936 tax is:

General Fund	3.67 Mills
Capital Improvement	0.116 Mills
Fire Protection	0.15 Mills
TOTAL	3.936 Mills

How do we compare with our neighbor's tax rates? The City of Reading (17.689 mills), Muhlenberg (5 mills), Ontelaunee (4.05 mills), Leesport (5.72 mills), Lower Heidelberg (5.185 mills) and Spring (4.01 mills) are higher. Penn (1 mill) and Centre (0.36 mills) are lower.

The township's current five-year financial, capital improvement and strategic plan continues to be monitored and adjusted. ❖

Planning Commission (Continued from Page 5)

growth and development is both complex and time consuming. Municipal governing bodies are often saddled with addressing problems of the day, leaving little time to study current development proposals or long-term impacts of growth and change. The Planning Commission plays a key role by taking the lead in reviewing and evaluating land use and development issues in both the short-term and the long-term.

The Planning Commission's primary role, as its name implies, is to plan. A Planning Commission is a body of citizens that serve within local government, acting as an advisory group to the municipal governing body on issues and policies related to planning, land use regulation, and community development. Planning members act as citizen planners and work to develop plans and implementation policies that affect how their community manages changes in growth and development. Planning Commissions are responsible for reviewing new land development applications in respect to their compliance with the municipal Subdivision and Land Development Ordinance.

Pennsylvania's Stormwater Management Act, also known as Act 167, requires that municipalities adopt rules that will regulate stormwater run-off caused by new developments. Stormwater management plans for individual development proposals are typically reviewed in conjunction with the Planning Commission's review for Subdivision and Land Development projects.

The Pennsylvania Government recently passed legislation allowing municipalities to have three alternate Planning Commission members. If you are interested in serving your community by participating as an Alternate to the Planning Commission, please contact the Bern Township municipal staff. ❖

Police Department

During 2017, the Bern Township Police Department continued the joint Citizen Police Academy program with Muhlenberg Township and Northern Berks Regional Police Departments. The program provides community residents with an opportunity to learn about the jobs of local police officers and share some of their experiences in an informative, interesting, thought-provoking, and fun environment. There is no cost to attend the Citizen Police Academy. During November 2017, the departments initiated planning for the 2018 program in which Laureldale Police Department will also be a participating partner.

The department once again used the Pennsylvania Virtual Training Network (PAVTN) for state-required Mandatory In-Service Training. Courses included Legal Updates, Procedural Justice and Police Legitimacy, Conviction Integrity, and Intelligence-Assisted Policing, as well as refresher training on administration of naloxone.

The Chief of Police attended and participated in a town hall meeting panel hosted by the Reading Branch, National Association for the Advancement of Colored People (NAACP).

The department continued to support major events

2017 in Review

such as World War II Weekend and the Reading Fair, as well as a number of organized motorcycle rides, races, and other private events, all of which were both successfully completed without any significant security or police incidents.

The Bern Township Police Department entered into a consortium hiring program with Northern Berks Regional Police Department. By sharing the costs of advertising and testing, the departments achieved a much broader outreach than either department would likely have achieved on its own. The consortium hiring approach yielded 44 applicants.

Municipal police officers in Pennsylvania are required to maintain certification by the Municipal Police Officers' Education and Training Commission (MPOETC). Calendar year 2017 was a recertification year for members of the Bern Township Police Department. The department adopted the use of MPOETC's new Training and Certification System (TACS). Recertification of all officers was successfully completed. Also, in 2016, the Municipal Police Officers' Education and Training Commission (MPOETC) published updated requirements for all municipal police firearms instructors to be MPOETC-certified in addition to the other firearms instructor certifications that they possess. Bern Township Police Department finished the certifying process ahead of most police departments. The 2017 spring qualification was the first conducted under the new MPOETC requirements.

A patrol officer located a five-year-old autistic male previously reported missing to the department, with the child being located uninjured before he could attempt a crossing of State Route 183.

Department personnel, assisted by the Berks County District Attorney's Office, investigated a fatal crash which occurred on April 29, 2017, on State Route 183 at Morrison Road. A 42-year-old Boyertown man was charged with homicide by vehicle while driving under the influence and other offenses as a result of investigation.

Bern Township Police maintained a security presence at a number of protests at the Berks County Residential Center. Department personnel also participated in the planning and execution of security details for multiple town hall meetings.

Bern Township Police, along with Lower Heidelberg Township Police, Blue Marsh Rangers, Berks County Parks Rangers, Western Berks EMS, and the Bern Township Road Department responded to a report of a woman clinging to a tree in the swollen waters of the Tulpehocken Creek near Reber's Bridge on Tuesday, July 25, 2017. Officers Brett Forry and Peter O'Brien

entered deep water to successfully rescue the victim, whose kayak had capsized in the creek.

As a result of a five-month investigation, Bern Township Police Department members identified and apprehended a 44-year-old Mohrsville man who detonated a soda can-size bomb and seriously damaged a Mazda 323 at an apartment on February 7, 2017. Charges included unlawful possession or manufacturing of weapons of mass destruction, recklessly endangering another person, criminal mischief, and conspiracy.

In anticipation of vacancies in 2018, promotional opportunities were posted for the position of Detective Sergeant and for the position of Sergeant in the patrol unit. All department members were permitted to request consideration. An oral interview panel was established, staffed by the Chief of Police, a member of the Board of Supervisor, and police chiefs from other departments. Interview scenarios were developed and candidates were selected to fill the positions as vacancies occur.

The department continued its *Operation School's In* traffic safety and crime prevention program to monitor school bus stops and school bus routes during 2017.

The Bern Township Police Department successfully completed a triennial on-site audit by the Pennsylvania Commission on Crime and Delinquency (PCCD) reviewing juvenile processing and detention practices of the department.

The department participated in an emergency exercise at the Reading Regional Airport in October 2017.

The department congratulated Brian K. Strand on his election as Magisterial District Judge and on his retirement from law enforcement after more than 28 years of service.

The department initiated the hiring of two new police officers to fill anticipated vacancies. ❖

***Bern Township wishes for you
a
happy and healthy 2018!***

BTMA NEWS

ACH PAYMENT OPTIONS

BTMA now offers customers the ability to have their monthly/quarterly bill payments to be automatically deducted from a savings or checking account. Please call the office at 610-916-9919 or email the office at btma@comcast.net to request an application or to get more details.

EMAILED BILLS AVAILABLE

BTMA customers have the option to have their monthly bill emailed instead of US Postal delivery. This method is convenient for both the customer and BTMA staff. BTMA would appreciate all customers using the ACH Payment Method to also have their bills emailed to them. An application for the email bill is available at the office or you can request to have the application emailed to you.

Whether or not your bill is emailed or postal delivered, if you do not receive it, please call the office for your balance. Not receiving your bill DOES NOT constitute a reason for not paying.

All payments no matter how you receive your bill, are due on the 25th of each month. If the 25th falls on a Friday, Saturday, Sunday or a Township Holiday, the payment is due in the office the next business day!

BTMA HOURS

The BTMA office hours have not changed. New information was added to our billing cards and our Thursday hours were inadvertently dropped! Thanks to those of you who brought it to our attention.

We truly look forward to seeing those of you who make it a point to pay your bill in person! Our office hours remain Mon. through Weds. 8:30 AM to 3:00 PM, Thurs. 8:30 AM to 4:30 PM. BTMA's office is closed on Friday. However, a drop box inside the Township's lobby is available every day 8:30 AM to 4:30 PM except on Friday when the Township office closes at noon.

EMERGENCY CALL OUT SYSTEM

If you have **NOT** provided BTMA with your current phone number and / or email address, please call or email BTMA your information. BTMA has signed an agreement with WBWA to piggyback on an emergency call out service and training for the BTMA staff began in January. Having your phone number or email address is **particularly important to the BTMA water customers**. The call out service is the only way you will receive notification if there is a water emergency. Thank you for your cooperation. ❖

Important news inside that affects YOU!



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